



CONTRACT USER GUIDE



How to Use the Statewide Contract for Remote Access and Virtual Private Networking Services

Contract #: ITT19DESIGNATEDITD00

Contract Duration: 02/16 /2006 to 02/15/2007

MMARS #: ITT19DESIGNATEDITD00*

Option to renew: 06/30/2015

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Contract Summary

This statewide contract has been awarded to Verizon (Bell Atlantic) – Data Solutions Group, now named Verizon Business, since its merger with MCI. Verizon Business will provide a Virtual Private Network for Commonwealth agencies and business partners (any entity outside the Commonwealth's firewall/network (MAGNet) who is authorized for access into the Commonwealth network. An example of a "business partner" would be an insurance agency that must access Registry of Motor Vehicles databases. The term "services" includes any equipment and software necessary and incidental to the services described.

In addition, this contract provides telecommunications data services to all eligible entities at very attractive rates. Eligible entities are encouraged to consider using this contract for data services such as; ATM, Frame Relay, DSL, etc. Buyers whose projects do not involve voice traffic should consider utilizing the Statewide Contract for Information Technology Hardware, Project Management, Integration, and Maintenance – ITC47.

This contract for VPN services has been extended to June, 2015 and will not be rebid. ITT46 – Network Services provides a wide array of voice, data and cellular services; and will replace the expired contract for VPN Services.

Who Can Use This Contract?

Applicable Procurement Law: MGL c. 7, § 22; c. 30, § 51, § 52; 801 CMR 21.00

Eligible Entities:

01. Cities, towns, districts, counties and other political subdivisions
02. Executive, Legislative and Judicial Branches, including all Departments and elected offices therein;
03. Independent public authorities, commissions and quasi-public agencies
04. Local public libraries, public school districts and charter schools;
05. Public Hospitals, owned by the Commonwealth;
06. Public institutions of high education
07. Public purchasing cooperatives;
08. Non-profit, UFR-certified organizations that are doing business with the Commonwealth;
09. Other states and territories with no prior approval by the State Purchasing Agent required; and
10. Other entities when designated in writing by the State Purchasing Agent.

How to use this contract

For details and updates on the implementation and procedures for using the VPN state agencies may visit ITD's Intranet site at: <http://www.itd.state.ma.us/helpdesk/Services/VPN/index.htm>

This contract provides for comprehensive Service-Level Agreements (SLAs). Specialized network monitoring/management (24x7) and web-enabled reporting functions should ensure worry-free, dependable connectivity. VPN Central Site management is provided by ITD.

A Catalog of Goods and Services (Market Basket) is included as part of the contract.

VPN Services will make it possible for the Commonwealth to benefit from the many aspects of the "Information Age" -information sharing, video conferencing, Internet access, and distance-learning. High-speed, reliable, cost-effective, efficient data, video, and voice communications will improve the Commonwealth's administrative functions and will provide a connectivity platform that is state-of-the-art and secure.

For more information contact:

MassIT CommonHelp

Phone: 1-866-888-2808

Email: CommonHelpServiceDesk@MassMail.State.MA.US

Where to Find Contract Information on COMMBUYS

This contract has been assigned a unique Master Blanket Purchase Order (MBPO) number **C6591-vCurrent**. The vendor pricing is located in the line item catalog and in the cost table spreadsheet documents located in the attachments tab.

To access the Request for Response (RFR), related documents please go to the [COMMBUYS](http://www.commbuys.com) (www.commbuys.com) website. Click on "Contract & Bid Search" then, select the "Contracts/Blankets" radio button.

- Enter **ITT19** in the Contract/Blanket Description field
- Select "Statewide Contract" from the Type Code pull-down menu
- Click "Find It"